



yourIT/support

Reigate/O1737 308 648  
London/O207 993 9391

[contactus@youritman.co.uk](mailto:contactus@youritman.co.uk)  
[youritman.co.uk](http://youritman.co.uk)



## yourIT/support

It can be incredibly frustrating when things do go wrong, but with our personal support contracts we can prioritise your issues and quickly get you back up and running.

### Benefits

- Maintain the long term IT strategy of your company by ensuring your systems constantly develop and move forward.
- Proactive maintenance and support for critical IT systems ensure you can concentrate on running your business.
- Monitoring platform means we can predict failure or growth expansion in advance, so we can plan and budget with you for the future.
- Dedicated helpdesk keeps track of your trouble tickets, responds within SLA and ensures resolution.

### Product Information

- Proactive and reactive support for your business.
- Managing software updates to keep your systems secure.
- Dedicated helpdesk to manage your support requirements.
- SLA available to suit the needs of any business.
- Sophisticated systems monitoring to detect troubles before they affect or disrupt your business.

### Keyword Bingo

- **Proactive** - Maintenance tasks carried out for you to ensure the smooth running of your system.
- **SLA** - Service Level Agreement ensures you get the support you need exactly when you need it.
- **Monitoring** - Advanced warning of issues, problems work along with proactive maintenance tasks.

